April 9, 2020



NCSORB Candidate Testing Announcement

Pearson VUE has deemed NCSORB certifications as essential during their world-wide test center shut down.

What does this mean?

NCSORB eligible certification candidates may once again sit for their examinations at Pearson Professional Centers (PPCs).

Overview

Pearson VUE's ability to offer this testing capability is only possible through their brave and dedicated test center administrator volunteers operating with social distancing measures and additional hygienic and disinfecting processes.

- Pearson VUE's adjustment of their Pearson Professional Center's (PPC) operations for the medical and public health personnel has provided a valuable staging environment for the company to bring all PPCs to what is a new readiness state ensuring they can safely accommodate wider PPC openings for more programs to resume testing.
- Pearson VUE's ability continues to be dependent upon government guidance, staff availability, social distancing requirements, and sufficient cleaning and disinfectant supplies to mitigate health and safety risks.
- Due to the distancing restrictions in place across they PPCs, the test centers will be operating at approximately 50% seat capacity, resulting in constrained appointment availability.

This situation continues to be incredibly fast-paced and fluid, with new information emerging daily. Pearson VUE will continue to update NCSORB as new developments emerge and as they are able to expand or deploy additional testing solutions.

Examination Eligibility Period

If you are unable to schedule during your current eligibility period due to the limited appointment availability or other factors pertaining to COVID-19, please contact NCSORB to request an extension on your eligibility period.

Reminder and More Information

Please keep in mind that test centers will be at 50% seat capacity for your safety, and not all Pearson VUE test centers are open only PPCs. If you have questions about Pearson VUE's Coronavirus plan and your safety at the test center please visit their <u>Coronavirus Update Page</u> or contact Pearson VUE directly at <u>https://home.pearsonvue.com/ncsorb/contact</u>.

Thank you for your understanding and patience as Pearson VUE and NCSORB do what we can to help fight the spread of COVID-19 and accommodate your testing appointments.