

FAQs New Hire Track

1. What is New Hire Track?

New Hire Track provides online courses for your new employee to be successful in their new career in Ophthalmology.

2. How much time do I have to complete all of the courses in the New Hire Track?

Courses will remain available for one year from the date of purchase.

3. Can I purchase multiple New Hire Tracks on one account?

Each Track must be purchased on one's own unique IJCAHPO account with their own unique email address.

4. What browser do you recommend I use?

For best results we recommend using Firefox, Chrome or Safari. **Internet Explorer is not supported.** If you're not certain which browser you are using, click here: [What browser am I using?](#)

Whichever browser you select, make certain pop-ups are enabled. Pop-ups are required in order to view some course content.

5. Will I be able to view Flash content on my tablet?

Flash content will play on most Windows and Android tablets using Firefox, Chrome, I.E. and Safari browsers. If using an iPad you will need to use one of the following apps to play Flash content: Puffin, SkyFire, Photon Flash, Browse2Go, or Swifter. For best results, use a PC, Mac, or laptop.

6. How many times can I take a quiz?

You take the quizzes and final examination as many times as needed to get a passing score of 80% or better.

7. When do I get my badge?

You will receive your digital badge approximately 24 hours after passing final examination, completing and submitting the curriculum evaluation.

8. Can I review courses in the New Hire Track after I have completed them?

Yes, you can review the completed courses as many times as you would like for one year from the date of purchase.

9. How will I know if I passed the final examination?

You will not be able to complete the curriculum evaluation until you have passed the final examination with a passing score of 80% or better.