New 90-Day Expiration Date of EyeCareCE Online Courses

Frequently Asked Questions (FAQ)

1. When did the new 90-day expiration date go into effect?
Effective August 1, 2018: Access to online EyeCareCE courses, quizzes, and exams will expire 90 days after the date of purchase.*

2. I purchased a course before August 1. When will it expire?
All course enrollments that are still active as of August 1 will remain accessible through their original expiration dates.

3. Does this apply solely to IJCAHPO courses?
No. The new 90-day expiration date applies to all of our EyeCareCE Partner courses as well.

4. I have a Clinic CE Subscription, how does this affect me?
The 90-day expiration date applies to all courses purchased through our Clinic CE Subscription program. The subscription program continues to remain valid for one year from the date of purchase.

5. Does this policy impact the paper-based Refinement Modules?
No. Since the Refinement Modules are not online courses, the policy does not apply.

6. Does this policy impact Webinars?
No. Webinars are considered events, and are available at your own convenience for one week after the listed air date.

* There are three exceptions to this policy:
1. **JCAHPO Career Advancement Tool Quiz** (JCEX1030), which will remain active for one full year from the date of purchase.
2. **Eye Tech Training’s COA Prep Course (by Sharon Alamalhodaei, COMT, OSC)** (JCEP2001), which will remain active for 6 months (183 days) from the date of purchase.
3. **Eye Tech Training’s COT Prep Course (by Sharon Alamalhodaei, COMT, OSC)** (JCEP2011), which will remain active for 6 months (183 days) from the date of purchase.