

## FAQ Ophthalmic Scribe Certification (OSC®) Examination

The new OSC examination is now available online at [EyeCareMarketplace.org](http://EyeCareMarketplace.org).

Q: How do I purchase the OSC examination?

A: The examination is purchased through [EyeCareMarketplace.org](http://EyeCareMarketplace.org). Enter JCEX1001 in the search bar at the top of the page.

Q: Once purchased, how do I access the examination?

A: Under the [My Courses](#) tab on the EyeCareCE website. Once logged in, you will have immediate access to the examination.

Q: How long do I have to complete the examination?

A: From the time you begin to answer questions on the examination, you will have 14 days to complete; *not* 14 days from the date of purchase.

Q: What is the price of the examination?

A: When you are logged into your account, the 'your price' fee will appear based on the criteria below. If you are not logged in, the pricing will show \$60 for both member and nonmember pricing.

Certified Pricing - \$40	Non-Certified Member Pricing - \$40	Non-Certified Pricing - \$60
IJCAHPO certified candidate	Non-certified candidate (and ATPO member <i>or</i> ASRS, AAOE member sponsor)	Non-certified candidate

Q: How do I know if I have passed or failed the examination?

A: You will receive an immediate pass/fail response when you submit your examination for grading.

Q: Can I retake the examination if I have failed?

A: You may retake the examination after a 24-hour waiting period; call IJCAHPO at 800-284-3937 to have your examination status re-set in order to take the examination again. There is no limit to the number of times you can take the examination; however you must call IJCAHPO each time to have the examination re-set.

Q: Is there a cost to retake the examination?

A: The fee to retake the examination is the same as the original purchase fee based on the criteria outlined above.

Q: If I fail the examination, is there any feedback?

A: Within one week you will receive a feedback report at the e-mail address on your IJCAHPO account. The feedback will provide the percentage of incorrect answers within each category of the examination. You will not receive information as to which questions you got right or wrong.

Q: How do I get my certification information if I pass the examination?

A: A link to print a temporary certificate will be available with the immediate pass/fail response. An official certificate will be sent via U.S. Mail within four weeks of passing the examination.

Q: How long is the OSC certification valid?

A: The OSC certification is valid for 36 months. For example, if you obtained the certification on 1/15/2017, it will be valid until 1/31/2020.

Q: How do I recertify the OSC certification?

A: OSC recertification requires that you retake and pass the OSC certification examination.

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