

EyeCareCE Clinic Subscription - Frequently Asked Questions

How does the Subscription work?

After making a purchase, you will receive a coupon code in an email. The code can be used to waive the purchase price of qualified JCAHPO courses. You may share this code with all other employees in your clinic but not outside your clinic. It is not limited to certified technicians.

Are there additional fees for the courses after we purchase the Subscription?

No. After the \$349 annual fee is paid, there are no additional charges for the courses.

Is the Subscription for a calendar year, from January to December?

No. The Subscription is good for one year from the date of purchase.

Is there a list of the 150+ courses included with the Subscription?

[Click here](#) for a complete list. Click the FIND button if you want to see all courses in one list. The list can be downloaded into a Word document or Excel spreadsheet.

My clinic has three office locations. Do I need a Subscription for each location?

Yes. If an office location has multiple full-time staff, each location needs its own Subscription.

Can a clinic manager see who is using the coupon code?

Yes. Clinic managers are given access through their JCAHPO account to see who is using the coupon code to purchase courses.

Can Ophthalmic Photographers, Orthoptists, and Ophthalmic Nurses gain CECs through the Subscription?

Yes. There are courses available for those groups as well. [Click here](#) for a complete list.

Do I need a JCAHPO account to use the Subscription?

Yes. If you are currently certified by JCAHPO or have been in the past, you already have an account. Otherwise, you will need to create an account before you start taking courses. If you forgot your account information and want to have your user name and password reset or recovered, [click here](#).

Does all the staff at a clinic need to use the same computer to take the courses?

No. They can take the courses at the office, at home, or in a coffee shop. Any place with a computer and an internet connection can be used. If you are using a shared computer, be sure to log out of your JCAHPO account when you are done.

Can technicians keep using the clinic's coupon code after their employment ends?

No. Coupon codes are unique to the clinic and are only for that clinic's staff. If someone uses a coupon code improperly, the credits will be removed from their account.

Does the Subscription automatically renew?

No. Clinics that want to renew their Subscription can [click here](#).